



## RAISING SERVICE STANDARDS

In this course you'll increase your knowledge about cultural awareness and its implications in the service with various particular cultures involving Arabic, Russian or Chinese guests. You'll also learn how to make catering orders for special dietary requirements or Ethnic requests and how to properly present them. We'll go through the classic and trendy luxury items, where to buy, how to preserve, prepare, present and pair them. We'll go deep into the beverage service regarding wine and the impact of high altitude, labels, pairing and service, champagne, sparkling wines and differences, tea and coffee service including Arabic coffee rituals.

Duration : 4 hour(s)

Price : 300€

## ELEVATING YOUR CAREER

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# Passion for high class



## ABOUT US

Step2Lux was born as a concept agency, intertwining a passion for high level services & envisioned as a hunt for continuously improving services within the industry.

[WWW.STEP2LUX.COM](http://WWW.STEP2LUX.COM)